



Community Hospital  
of the Monterey Peninsula  
Montage Health



**30% reduction**  
in the number of patient falls  
over a five-month period.<sup>1</sup>

# Montage Health Improves Patient Safety with Remote Monitoring

Community Hospital of the Monterey Peninsula, a Montage Health hospital, augmented existing in-person patient monitoring with a HIPAA-compliant virtual patient observation solution from Wachter Healthcare Solutions. The turnkey Nursing Observation and Virtual Assistant (NOVA) solution allows trained technicians to monitor up to 12 patients at once from a remote monitoring station, providing a virtual window into the condition and status of patients. With its open architecture—featuring IoT gateways, workstations, and servers powered by Intel® processors—NOVA can be implemented easily and scaled to help healthcare systems optimize patient care. At Community Hospital of the Monterey Peninsula, NOVA has reduced costly patient falls by 30 percent, in addition to increasing patient satisfaction and reducing staffing costs and workflow burdens on nurses.<sup>1</sup>

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**Industry**

Health and Life Sciences

**Organization Size**

1,001-5,000

**Country**

United States

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<sup>1</sup> For more complete information about performance and benchmark results, visit <https://www.intel.com/content/www/us/en/customer-spotlight/stories/montage-health-customer-story.html>